FAQ - Website

**Where is the St. Pete Pier™ located?**
600 2nd Avenue NE, St. Petersburg, FL 33701

**What are the operating hours at the St. Pete Pier™?**
Opens 30 minutes before sunrise and closes at 11:00 PM

**Pier Restaurant Hours:** To see a list of restaurants, visit: https://stpetepier.org/food-drink/

**Marketplace Hours:** Friday, Saturday, Sunday 10 AM – 6 PM

**Is there an admission fee?**
There is no charge to enter the Pier District. Most events are free to the public; however, there will be ticketed special events planned throughout the year. Events are subject to a ticketing fee.

**Is there Security onsite?**
Yes, we have security 24/7.

**Is there a lost and found?**
Yes, please contact security at (727) 262-3144

**What types of restaurants are located at the St. Pete Pier™?**
At the Pier Point, visitors will find three dining concepts: Teak, a modern waterfront restaurant, featuring a Florida-themed menu; Pier Teaki, a rooftop bar with a tropical atmosphere and trendy cocktails; and the Driftwood Café, a ground-level casual dining spot with healthy menu options. Additional dining on the south side of the Pier Approach will include Doc Ford’s Rum Bar & Grille, a Florida-themed restaurant that takes its name from the novels of New York Times best-selling author Randy Wayne White.

Located near the Pier entrance, Fresco’s features a spacious wrap-around deck with views of the open water, boat-filled marinas, and the Pier District. The restaurant serves lunch, dinner, and weekend brunch, specializing in fresh seafood, steaks, burgers, and pastas. With a full bar, Fresco’s is the perfect place to enjoy happy hour with friends while the sun sets over downtown St. Pete. Rounding out dining options is the Spa Beach Bistro, a quick-serve, take-out concession near Spa Beach Park.

**Is fishing permitted at the St. Pete Pier™?**
Fishing is permitted on the Fishing Deck located to the east of the Pier Point building. Gator Jim’s Tackle is also available at the location for any angler needs. Fishing hours are 30 minutes before sunrise until 11:00PM 7 days a week. Hours of operation are subject to change.
Are pets allowed at the St. Pete Pier™?
The St. Pete Pier™ is pet-friendly and there are pet bag dispensers throughout the Pier District. All pets in the park must be on a leash (that is six (6) feet or less) under the control of the owner or handler. For more information on service animals, visit: http://www.stpete.org/community/CAPI/
For information regarding the Mayor’s Pet-Friendly Business Program, visit: https://www.stpete.org/city_initiatives/st_pete_paws.php

Will I be able to dock my boat at the new Pier?
There will be approximately 25 boat slips with metered docking located on the south side of the Pelican Parking Lot. These docks are scheduled to be completed later in 2020.

Is there transportation throughout the Pier District?
Pedestrian paths have been provided to allow visitors to explore all the various attractions within the Pier District. Additionally, there are four (4) tram stops located throughout the Pier District. To view a map of Tram Stop locations, visit: https://stpetepier.org/explore/

There are 3 trams and we plan to have between 1 and 3 in service at any given time, depending on demand. Each tram can carry up to 46 passengers and each has capacity for persons using a wheelchair. Trams may be augmented by smaller all-electric eco-shuttles which also have capacity for persons using a wheelchair.

Tram/Shuttle operating hours (tentative):
9AM-11PM Sunday – Thursday
9AM-Midnight Friday -Saturday

Special events may impact these operational hours.

What are the estimated wait times for a tram?
Up to 10 Minutes

Is there any other way to get to the Pier Head?
Yes, we have (2) Eco-Shuttles that each carry (11) passengers. We will operate these as needed and may be available by reservation at an additional charge for special services such as weddings (price: TBD).

Coast Bike Share will be available throughout the Pier District as well.

Can I rent a wheelchair?
There are no wheelchair rentals at this time.

Does the St. Pete Pier™ provide stroller rentals?
There are no stroller rentals at this time.
Is alcohol allowed within the Pier District?
Yes, alcohol is permitted if it is in a Pier approved cup, which will be provided by the restaurants and cafes within the Pier District. It is not permissible for alcohol to be brought onto the Pier for personal consumption. For more information, visit:
http://www.stpeteparksrec.org/pdfs/rentals/ParksOrdinances.pdf

Where can guests who arrive by car park?
There are two (2) parking lots as well as on-street metered parking located on the Pier along Pier Drive. Payment can be made at the Pay Stations within the parking lots, at meters for on-street parking, or via the Park Mobile app. Outside the Pier complex, metered street parking is available, as are several downtown parking garages and lots within walking distance of the Pier. Fees at these facilities vary. For more information, visit the City of St. Petersburg’s parking page:
http://www.stpete.org/transportation/parking_management/public_garages_and_lots.php

The Downtown St Pete Looper is a free trolley service that runs 7 days a week with stops at the Sundial parking garage and Pier Entrance every 15 minutes. To find out more on route information and hours of operation, visit:
https://www.psta.net/riding-psta/st-petersburg-downtown-looper/

What is the cost and how do I pay to park at the St. Pete Pier™?
Paying in the Dolphin and Pelican parking lots will be through the Pay Stations located throughout the lots designated by signs above the machines that say: Parking by License Plate Pay Here. Visitors enter their license plate and can pay either by credit card or cash. ParkMobile will also be accepted by selecting Zone 2015 on the ParkMobile App via smartphone. Enforcement hours are 24 hours a day and 7 days a week.

Rates for Dolphin and Pelican Lots:
First 4 hours = $2 per hour
5th hour = $3 per hour
6th hour = $4 per hour
6-hour maximum parking per day

To pay for parking along Pier Drive, visitors can pay the smart meters with a credit card or coins. ParkMobile is also accepted by selecting Zone 2005 on the ParkMobile App via smartphone. Enforcement hours are 9am to 10pm 7 days a week.
Rates for Pier Drive Meters:
First 3 hours = $2 per hour
4th hour = $4 per hour
4-hour maximum parking per day

Motorcycle parking is available along Pier Drive in designated motorcycle spaces or if full, in the Dolphin and Pelican Lots at the rates stated above.
Monthly parking is not available at the Pier parking lots. Monthly parking and daily parking in excess of 6 hours is available at the Sundial Parking Garage – enter on 2nd Street North near 2nd Avenue North.

**Can I park overnight at the St. Pete Pier™?**
Overnight parking is not permitted in the Pier District.

**Can I charge my electric vehicle?**
Yes, there are 6 charging stations located in the Pelican Parking Lot. There is no fee for the charging, but users pay the normal rate to park and must comply with all regulations related to parking (i.e. no overnight parking). The Greenlots App is required.

**Are bicycles allowed at the St. Pete Pier™?**
The St. Pete Pier™ is bicycle-friendly. Bike racks are available for personal bicycles. The Coast Bike Share program will provide service within the entire Pier District and Coast bikes can be parked at any bike rack within the Pier District at no charge.

**Are electric scooters allowed at the St. Pete Pier™?**
No electric scooters will be allowed on the Pier District and pedestrian walkways. They will be limited to Marina Drive only.

**Are skateboards allowed at the St. Pete Pier™?**
No skateboards will be allowed on the Pier District and pedestrian walkways.

**How do I become a service vendor at the St. Pete Pier™?**
Contact Pier Operations – Tyler Spencer, Assistant Property Manager at tyler.spencer@colliers.com

**Is the St. Pete Pier™ hiring? Where can I find job postings?**
Contact Pier Operations and Business directly. For more information, visit: https://stpetepier.org/contact-us/

**Where is the boarding for the Cross-Bay Ferry and where can I buy tickets?**
Visit thecrossbayferry.com for more information on tickets and schedules.

**Can I take transit to get to the Pier?**
Yes, the Downtown Looper is free and has a stop at Bayshore Drive and 2nd Avenue NE, right at the entrance to the Pier District. PSTA operates the Central Avenue Trolley which has a stop on Bayshore Drive just south of 2nd Avenue. Schedule info here: https://loopertrolley.com/schedules

Coast Bike Share is another easy way to get to the Pier. Hubs with Coast Bikes are located throughout greater Downtown. Coast bikes may be parked at any bike rack within the Pier District at no charge.
Is recycling available on the Pier?
Yes, the trash cans throughout the property for guests have designated recycling containers.

FAQ – Pier Group Visits

What are the estimated wait times for a tram?
Up to 10 Minutes. There are 3 trams and we plan to have between 1 and 3 in service at any given time, depending on demand. Each tram can carry up to 46 passengers, including capacity for persons using a wheelchair.

Is there any other way to get to the Pier Head?
Yes, we have (2) Eco-Shuttles that each carry (11) passengers. We will operate these as needed. They may be available by reservation at an additional charge for special services such as weddings. Coast Bike Share will be available throughout the Pier District as well.

Is it possible to reserve a tram?
We are unable to reserve a tram for your group, however if you call the Pier office, we will do our best to accommodate you. See below for management contact information.

Can the Pier restaurants accommodate large groups?
There are two restaurants and two cafes on site, please contact them directly for reservations. A picnic lunch or “grab and go” lunch at Spa Beach Bistro may be preferred. A large picnic area or shade structure can be rented, by calling Pier Management.

If we have additional questions, how do we contact St. Pete Pier™ Management?
Office: (727) 822-Pier or (833) Pier-Fun
Hours: 8:30AM-5:30PM / Monday – Friday

Juniper Duffin, Senior Property Manager
Direct: (727) 445 9028
Juniper.duffin@colliers.com

Tyler Spencer, Assistant Property Manager
Tyler.spencer@colliers.com